

**Rock Island and Mercer County
RIM Rural Public Transportation
ADA Reasonable Modification Request Form**

Requests for modifications to the policies, practices, or procedures of RIM Rural Public Transportation to accommodate an individual with a disability may be made either in advance or at the time of the transportation service. Whenever feasible, requests for reasonable modifications shall be made and determined in advance. A reasonable modification related to the ADA Paratransit is ***a change or exception to a policy, practice, or procedure that allows people with disabilities to have equal access to transportation***. Fill out this form with details about your modification request and how it relates to your disability.

Modification Request By: _____ Date: _____

Address: _____ Phone: _____

Modification for (Name) _____ Date of Trip: _____

Describe the modification request for ADA demand response transportation including why the modification is necessary:

Signature of ADA Passenger or Guardian

Date

Once completed, please mail, or email this form to:

RIM Rural Public Transportation

ATTN: Jodi McCaw, Transportation Program Supervisor

2221 11th Street

Rock Island, IL 61201

Email: jmccaw@projectnow.org

To request a modification by phone, please call the following number: (309) 788-6335

Requests for reasonable modifications may be denied on the following grounds:

1. It is a fundamental alteration to the nature of the program, service, or activity,
2. It is a direct threat to the health or safety of others,
3. It is not a requirement by the requester to use the service, or
4. The modification creates an undue financial / administrative burden.

RIM Rural Public Transportation will strive to acknowledge and approve or deny requests within three (3) business days of receipt. All riders who are denied a request have the ability to appeal. For a copy of our Appeals Form and the complete Reasonable Modification Policy, please visit www.ridetherim.org

All information is kept confidential. All materials are available in accessible format and in languages other than English upon request.