

Providing public transportation to Rural Rock Island & Mercer Counties

309-788-6335 1-800-788-6308 TTY 1-800-526-0844

RIM Rural Transit Service provided by:
Project NOW, Inc.
Community Action Agency
2221 11th Street
Rock Island, IL 61201
www.projectnow.org

What is rural public transportation?

RIM (an acronym for Rock Island and Mercer Counties)
Rural Transit is brought to our region through the
cooperative efforts of the Federal Transit Authority,
Illinois Department of Transportation, Rock Island
County Government, Mercer County Government,
Bi-State Regional Commission, and Project NOW.
Services will be provided in rural areas of Rock Island
County and throughout Mercer County. RIM Rural

Transit will transport the public from rural areas to destinations in the metro Quad Cities, including linking the



public with MetroLINK and other area transportation providers. RIM Rural Transit will also transport the public to destinations outside of MetroLINK's service area.

Who is eligible to ride RIM Rural Transit?

RIM Rural Transit is set up to provide bus service to the public residing outside of the MetroLINK service area or to those whose destinations are not served by MetroLINK. Any age may ride RIM Rural Transit, however, children under age 12 must be accompanied by a parent or guardian.

Is there a fee to ride RIM Rural Transit?

Yes. Fees per trip are:

1-20 miles \$3.00

21-40 miles \$5.00 41 + miles \$7.00 Children 5-11 are 1/2 price Adults 60+ donation of \$1.50 within same county

Children 4 & under free

If able to accommodate same day service, there will be an additional fee of \$3.00.

How do I arrange for a ride?

From within the metro Quad Cities area, call 309-788-6335. From outside the metro area, call 1-800-788-6308.

Please call at least 24 hours in advance to schedule your reservation.

RIM Rural Transit offers door-to-door service throughout the two-county service area.

Please inform the dispatcher if you will be transporting an oxygen tank or service animal.

If able to accommodate same day service, there will be an additional fee of \$3.00.

Where will RIM Rural Transit take me?

RIM Rural Transit will take you anywhere you need to go within the two-county region. Whether that is grocery shopping, medical appointments, social service appointments, or even a trip to the zoo. The possibilities are limitless. If you require service to lowa or other counties in Illinois, let the dispatcher know, and we will try to assist you with those arrangements. Please remember all trips must begin or end in RIM's service area. Each time you board the vehicle begins a new trip.

Hours of Operation

Monday through Friday 8:00 a.m. – 4:00 p.m.

Brochure is available in additional formats.



All vehicles are handicapped accessible. Comfort/service animals are permitted.